

WEDNESDAY'S WISDOM WEBINAR SERIES

Hosted by the Success Centre

Public Servant Employees Informational Sessions

COMPLAINT & CONFLICT MANAGEMENT SERVICES (CCMS)

Having a problem with a co-worker or a supervisor and you don't know how to solve it or you would like to learn more about how CCMS can help you.

Join this webinar on Wed the **21st of Feb 2024** to learn more!

English session at 0930 (duration 45mins)

French session at 1030 (duration 45 mins)

An MS Teams link will be shared in the RMC announcements closer to the date, mark your calendar!

Conflict and Complaint Management Services (CCMS) Kingston supports the Defence Team by providing conflict resolution advice and guidance, informal resolution options and conflict management training. CCMS Agents assist Defence Team members by appraising and understanding workplace issue(s), while exploring options available, and facilitating access to rights-based processes such as CAF grievance and harassment, Workplace Harassment and Violence Prevention (WHVP), and CAF Human Rights Complaints. For further information and/or to make an appointment please contact:

Gordon Howse, Agent Supervisor / Agent Superviseur, (613)541-5010 x 4904, Gordon.Howse@forces.gc.ca or **Sharon Miklas**, Agent / Agente, (613)541-5010 x 4778, Sharon.Miklas@forces.gc.ca

EMPLOYEE ASSISTANCE PROGRAM (EAP)

Were you aware that the DND EAP program had changed recently? Do you know about ALL the services that the new EAP program has to offer?

Join this webinar on Wed the **27th of Mar 2024** to learn more!

English session at 0800 (duration 1hr)

French session at 0900 (duration 1hr)

An MS Teams link will be shared in the RMC announcements closer to the date, mark your calendar!

DND employees and their family members who are experiencing personal, family or work-related concerns can benefit from a variety of services through the Employee Assistance Program. You can book free counselling or coaching sessions by calling: 1-800-663-1142, or 1-888-384-1152 (for people with hearing impairments). Employees can also be connected with a Peer Advisor who is trained to provide active listening and refer employees to relevant resources and supports by emailing EAP-PAE@forces.gc.ca

OFFICE OF DISABILITY MANAGEMENT (ODM)

Would you like to learn about the services offered to you by ODM when you are on sick leave or need return to work plan?

Join this webinar on Wed the **10th of April 2024** to learn more!

English session at 0900 (duration 1h)

French session at 1100 (duration 1h)

An MS Teams link will be shared in the RMC announcements closer to the date, mark your calendar!

The Office of Disability Management (ODM) was created to be an impartial, collaborative and inclusive group that supports employees and supervisors/managers dealing with disability-related matter due to illness, impairment and injury. This presentation will give present the organization and its values, the services offered to managers and employees, and answer any questions you may have.

For further information and/or to make an appointment please contact:

Disability_Management-Gestion_Invalidite@forces.gc.ca

